

# Disconnection

## Application form for the permanent disconnection of a gas service or main

### Please note:

- The customer must arrange removal of all gas meters by the appropriate Gas Supplier before National Grid's arrival on site to do the disconnection.
- National Grid Gas does not temporarily disconnect gas services or mains. If a disconnection is carried out and you require gas at the property(s) in the future you will be required to order and pay for a new gas service. Alternatively, instead of ordering a disconnection you could order a domestic service alteration to move either the meter or gas service pipe.
- When National Grid has finished the work, you will be issued with a Site Clear Certificate. You will then be able to remove any disconnected gas pipe if it is in your way.

Please complete this application in full including all minimum information to avoid delays in providing you with a quotation.

#### I would like to order

- Service Disconnection for individual property(s)  
 Mains Disconnection for all properties fed by a main

#### Site Address (where work is required)

Contact Name \_\_\_\_\_  
 Organisation \_\_\_\_\_  
 House Number *Refer to address table* \_\_\_\_\_  
 House Name *Refer to address table* \_\_\_\_\_  
 Street name \_\_\_\_\_  
 \_\_\_\_\_  
 Town/ City \_\_\_\_\_  
 Postcode \_\_\_\_\_  
 Phone (Day) \_\_\_\_\_  
 Phone (Evening) \_\_\_\_\_  
 Email Address \_\_\_\_\_  
 Fax \_\_\_\_\_

#### Correspondence Address (if different to site address)

Contact Name \_\_\_\_\_  
 Organisation \_\_\_\_\_  
 House Number \_\_\_\_\_  
 House Name *(if applicable)* \_\_\_\_\_  
 Street name \_\_\_\_\_  
 \_\_\_\_\_  
 Town/ City \_\_\_\_\_  
 Postcode \_\_\_\_\_  
 Phone (Day) \_\_\_\_\_  
 Phone (Evening) \_\_\_\_\_  
 Email Address \_\_\_\_\_  
 Fax \_\_\_\_\_

#### Property Details (only complete if applying for Service Disconnection)

##### What is your property type?

##### Domestic Properties

- Semi detached  
 Detached  
 Terraced  
 Flat *(If Flat answer A & B)*  
 Maisonette *(If maisonette answer A & B)*

A) Enter floor of property \_\_\_\_\_

B) Enter floor meter will be on \_\_\_\_\_

- Bungalow  
 Listed building  
 Caravan park  
 House boat  
 Independent annex  
 Conversion to domestic premises

##### Non Domestic Properties

- Residential Home  
 Industrial Premise  
 Commercial Premise *(including churches etc)*

#### Reason for disconnection (e.g. demolition, gas no longer required, refurbishment etc)

#### Gas Meters

##### Have all of the meters been removed from site?

- Yes  No

**Important,** Please be aware all gas meters must be removed from site before we can disconnect the service(s) or main. Contact the relevant Gas Supplier or Meter Asset Manager to arrange this.

